

# **KEY CUSTOMER MESSAGES**

## Prompts to encourage customers to join:

Want to get exclusive deals from us? Join our loyalty program; it only takes a few seconds.

Hi! Are you a member of our loyalty program? It takes only a few seconds.

Hi! We have a loyalty program to express our gratitude to you as our loyal customer. Register now.

Would you like to join our loyalty program? We would love to stay in touch and send you amazing offers.

Want to earn points and get rewards with us? Our loyalty program check-in takes only a few seconds.

To show our gratitude to our amazing customers we have a loyalty program now. Would you like to register? It takes only a few seconds.

You can earn loyalty points and redeem them for amazing rewards. It takes only a few seconds.

We want to thank you for your business. Join our loyalty program and enjoy free rewards on us.

Our loyalty program is super simple. Just check in with your mobile number every time you visit us and let us reward you for your loyalty.

### Why do you have a loyalty program?

We want to thank you for your wonderful loyalty. Our loyalty program also allows us to share custom offers with you and get real meaningful feedback from you to give you an even more amazing experience.

## What do we use your mobile number for?

We use your mobile number to keep track of your visits and periodically we will be sending you amazing deals and offers through SMS.

### Will you share my mobile number with anyone else?

We will not share your mobile number with anyone ever.

### Can I use my points at other locations?

The points you earn with us can only be redeemed at our kiosk on location.

# Do my points ever expire?

Your points will never expire.

## Can I redeem my points from home?

Your points can only be redeemed at our kiosk on location. You have to check-in at our kiosk to redeem.

### Can I transfer my points to someone else?

The points are attached to your mobile number and cannot be transferred to anyone else.

### How can I get my own loyalty program?

Our loyalty program is powered by AirLoop. I am happy to make you a personal introduction. You can get in touch with them through their website at **getairloop.com** or reach them at **613-866-8186**.

## How much does your loyalty program cost?

The loyalty program is powered by AirLoop and it is **FREE**. All we needed to get started was an iPad.